

## **Return**

Product must be returned to us within 7 days from the date it has been delivered to the customer if it is found to be defective or damaged. Product must be returned with all tags attached in its original condition along with all packing material, courier receipt, invoice & other papers.

## **Refund**

Once the defective or damaged Product is received to the company successfully, Bright Edge Edusystems Pvt Ltd will instantly initiate the refund to your source account or chosen method of refund.

## **Refund and Cancellation for Service Provider Company**

Due to service providers in nature "NO REFUND", "NO CANCELLATION" will be entertained once the Payment has been made.

## **Cancellation Policy**

Customers can CANCEL order only before the Order has been shipped/Dispatched. After the Product/s have been shipped, The Customer CANNOT Cancel the Orders. However return is possible for defective or damaged orders/products.

## **Shipping & Delivery Policies -**

Bright Edge Edusystems Pvt Ltd ships its products to almost all parts of India. Orders placed will be shipped within 7 days subject to availability of stock. Orders requiring more than 7 days time to despatch, customers will be intimated about the despatch time. We ship on all days except Sunday and National Holidays.

Normally the products will be shipped through reliable logistics partners of repute and may take 1-2 weeks depending on location. At times there might be unexpected delays in the delivery of your order due to unavoidable and undetermined logistics challenges beyond our control for which --Company Name--is not liable and would request its users to cooperate as Bright Edge Edusystems Pvt Ltd continuously tries to nought such instances. Also, Bright Edge Edusystems Pvt Ltd reserves the right to cancel your order at its sole discretion in cases where it takes longer than usual delivery time or the shipment is physically untraceable and refund the amount paid for cancelled product(s) to your source account.

## **Contact Us:-**

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